

## TERMS AND CONDITIONS OF SERVICE

The following General Terms of Service govern the use of the website [www.fantomix.io](http://www.fantomix.io) (hereinafter: the 'Site') and its users.

All contractual relationships between the Site and the User are governed by these General Terms of Service and the Game Regulations.

### CONTACT:

Fantomix (hereinafter: the 'Game') is a product developed by the company FORTIX SHPK, with legal and operational headquarters in Tirana, Sheshi Skanderbeg, Pallati i Kultures, Kati i 2 1001, NIPT: M41310040N. Any requests for information or clarification can be made by writing an email to [support@fantomix.io](mailto:support@fantomix.io).

### SUBJECT OF THE SERVICE

The Game allows users to form their own football team, competing against each other and assigning scores to players based on their real-life performances in football matches. Each user will be able to own and manage cards as authentic NFTs through their wallet. These NFTs are unique, traceable, and fully owned by each user.

### INFORMATION AVAILABLE ON THE WEBSITE

The content on the website refers to information and technical data, images, videos, statistics, and news about the world of football. Some content published on the website may be sponsored, but the Company is committed to providing an objective and non-misleading representation of the published news.

### TERMS OF USE OF THE WEBSITE

The user undertakes to use the Site and the Game for legitimate purposes and in compliance with the laws and regulations in force, as well as the General Terms of Service. The use of the Site presupposes and implies the acceptance of the Game Regulations and these Terms of Service. The Game is accessible to all individuals who have reached the age of eighteen. To complete the registration, it is necessary to meet the conditions provided for registration on [Fantomix.io](http://Fantomix.io). Each user can own a maximum of one account. The use of multiple accounts is prohibited and will result in their deactivation.



## DEPOSIT AND PAYMENT METHODS

Deposits on the site can be made using the following payment methods: Credit or Debit Card or Bank Transfer USDT.

The deposit made will be converted into FOX balance, with an exchange rate of 1FOX = 1€. The Know Your Customer (KYC) procedure is mandatory for all users. Until KYC is completed, access to the following functions will be limited:

- Withdrawal requests
- Making trades on the secondary market
- Receiving commissions from the Marketing Plan

Withdrawals:

- Withdrawals can be requested via: bank transfer, credit card, USDT The user can withdraw only using the deposit method used. The user cannot immediately withdraw deposited funds + bonus without first using them."

## SECURITY IN TRANSACTIONS

Fantomix allows users to own and manage cards as authentic NFTs through their own wallet. These NFTs are unique, traceable, and entirely owned by the user. Smart contracts are deployed through the service provided by Polygon Ltd. This ensures that operations, such as participating in auctions or receiving NFT airdrops, are fast, secure, and cost-effective. Users will need to use non-custodial wallets, which allow them to maintain full control over their funds and manage access and signature operations independently. This approach promotes individual responsibility and ensures a higher level of security. The Company does not have access to any user's financial data. Users enter the address of their wallet in their personal area on Fantomix, used for all future operations, including receiving won NFT airdrops. This ensures personalized and secure transactions.



## REGISTERED USERS

With the creation of an account, users commit to:

- Not violate any copyright;
- Not disseminate obscene, pornographic, blasphemous, or offensive material;
- Not engage in crimes against morality or public order, defamation, or incitement to racial hatred;
- Not violate the community privacy regulations.

In any case, registered users will indemnify the company from any third-party claims related to the violation of these rights. To register on the site, the user must enter the required information in the form. Subsequently, they will receive an email from the company with a link to confirm the registration, ensuring that the provided email address during registration belongs to the individual who entered the data.

Registration implies the prior acceptance of the Terms and Conditions of Service. The user can request the deletion of their account by writing to the email address [support@fantomix.io](mailto:support@fantomix.io).

## USER OBLIGATIONS

L'utente si impegna a non compiere azioni finalizzate a denigrare la Società o il Sito senza giusta causa e/o a intraprendere azioni volte a ottenere benefici personali a discapito di Fantomix.

Nel caso in cui l'Utente adotti comportamenti non conformi al Regolamento del Gioco, alle presenti Condizioni di Servizio, alle normative vigenti o alla buona fede, la Società si riserva il diritto di trattenere gli importi maturati con la partecipazione al Gioco a titolo di risarcimento dei danni derivanti da tali comportamenti. Se tali importi sono già stati pagati, la Società può detrarre dagli eventuali pagamenti futuri gli importi già corrisposti a causa di tali comportamenti, fermo restando il diritto di richiedere il risarcimento del maggior danno subito.

La violazione degli obblighi posti a carico di ciascun Utente può comportare, a discrezione della Società e previa formale comunicazione attraverso l'AREA PERSONALE, la chiusura del conto gioco associato all'Utente.

In caso di riscontro di un bug, questo deve essere segnalato e l'utilizzo per trarne vantaggio sarà soggetto a sanzioni a discrezione dell'azienda.



## **DIVIETO DI CREARE ACCOUNT MULTIPLI**

Non è consentito l'utilizzo di Account Multipli. Agli Utenti è severamente vietato avere più di un account su Fantomix. L'apertura e l'utilizzo di account multipli sono considerati una violazione delle presenti Condizioni di Servizio e comporteranno l'adozione di provvedimenti da parte della Società.

Il Sito impiega sistemi di sicurezza avanzati per identificare e prevenire l'utilizzo di account multipli. Questi sistemi includono il monitoraggio delle attività degli Utenti, l'incrocio dei dati e l'analisi dei modelli di utilizzo per individuare comportamenti sospetti. Anche se gli utenti utilizzano diverse entità certificate con KYC per i propri account, i sistemi di sicurezza identificheranno e bloccheranno gli account multipli. La Società si riserva il diritto di sospendere o bloccare a tempo indefinito qualsiasi account che violi il regolamento o faccia un uso improprio della piattaforma. Ciò può includere l'utilizzo di account multipli o altri comportamenti non consentiti, come lo sfruttamento di bug o malfunzionamenti e l'uso improprio dei bonus. L'uso di account multipli o altri comportamenti fraudolenti potrebbe comportare anche la rimozione dei dati accesso degli Utenti alla piattaforma e il blocco dei fondi.

Gli Utenti sono incoraggiati a segnalare qualsiasi sospetto di utilizzo di account multipli o altre attività fraudolente al nostro team di supporto. Sarà nostra cura indagare su tutte le segnalazioni e prendere i provvedimenti appropriati.

## **DIVIETO DI UTILIZZO PROFESSIONALE**

Il Gioco è destinato esclusivamente all'utilizzo personale da parte degli Utenti. Qualsiasi uso con fini o modalità diverse è da considerarsi non autorizzato.

Si precisa in particolare che l'utilizzo del Sito a scopo professionale è assolutamente vietato e non giustifica alcuna richiesta di compenso a carico della Società. Allo stesso modo non è consentito utilizzare il Sito per fare, in modo diretto o indiretto, pubblicità a marchi, prodotti o servizi offerti al consumo. È altresì vietata ogni attività di utilizzo automatico e/o di "scraping" del Sito senza preventiva autorizzazione scritta da parte della Società, fatta salva la navigazione automatica da parte degli "spider" dei motori di ricerca generalisti.



## CONFLICT OF INTEREST

The Company and its collaborators do not have access to information or software that could enhance their chances of winning the game. Therefore, there is no risk of a conflict of interest in the game.

## TRADEMARKS AND COPYRIGHT

The graphic material, logos, page headers, icon buttons, fonts, texts, and trademarks on the Website are protected by copyright. The trademarks and distinctive signs on the Website cannot be used in connection with products or services other than those of the Website itself. Any images, names, or trademarks on the Website are published for descriptive and enjoyment purposes of the Game only. Any mentioned trademarks are the property of their respective owners and remain fully owned by them. The use of abbreviations or names is solely for the enjoyment of the Game and does not imply any commercial relationship or transfer of copyright by the respective owners or licensees.

## TOLERANCE

The Company's failure to request the user to fulfill any of the obligations specified in these Terms of Service at any time does not waive the right to request such fulfillment later on. The invalidity of any clause in these General Terms of Service does not affect the validity and obligation to comply with the other clauses.

## LIMITATION OF LIABILITY

The Company is not liable for any damages that may arise from the use of the Website or participation in the Game, except in cases of willful misconduct and gross negligence. Users explicitly waive any claims against the Company for damages resulting from the consultation of statistics or information on the Website. The Company is not responsible in the event of technical malfunctions that may occur and lead to service interruptions.



## SERVICE DISRUPTIONS AND MALFUNCTIONS

The Company is not responsible for temporary disruptions resulting from server overload, issues related to third-party service providers, or any unforeseen circumstances that may impact the regular course of one or more auctions. In the event that, due to such temporary issues, auctions conclude normally, they will still be considered valid, and NFTs will be awarded to the winners.

## UPDATES AND CHANGES

These General Terms of Service may be periodically amended by the Company based on the development of its business policy, as well as in compliance with any legislative updates and changes. Each update and modification will be regularly published on the Website and will be immediately effective from the date of publication.

## PERSONAL DATA

La Società tratterà i dati personali degli Utenti nel pieno rispetto delle disposizioni previste dalla normativa vigente, così come indicato nell'informativa privacy.

## JURISDICTION AND APPLICABLE LAW

These Terms of Service are exclusively governed by Albanian law and the Court of Tirana.

In the event of a dispute between the Company and the User, the latter agrees to inform Customer Service at the email address [support@fantomix.io](mailto:support@fantomix.io), providing their contact details and all necessary information to understand the origin and implications of the dispute.

If the User acts as a consumer within the European Union (EU), it is noted that any dispute related, directly or indirectly, to the conclusion, execution, interpretation, and termination of contractual relationships resulting from the use of the services offered by the Website that cannot be resolved amicably may be submitted to alternative dispute resolution bodies (ADR - Alternative Dispute Resolution).

For this purpose, the User can also access dispute resolution services provided by the European Union through the online platform [La Società tratterà i dati personali degli Utenti nel pieno rispetto delle disposizioni previste dalla normativa vigente, così come indicato nell'informativa privacy.](#)

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